

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2020

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2020

CHAIR'S FOREWORD

Over the year to the end of March 2020, the charity has continued to offer excellent services to support people affected by life limiting illnesses and has extended its range of provision. These services are valued by both our funders and the clients we serve. They would, however, be impossible to deliver without the commitment, enthusiasm and efforts of our management team, active members and volunteers.

Even before the disruption caused by the Covid-19 pandemic, most public and third-sector organisations faced challenging times balancing growing demand, insecure funding and increasing administrative requirements. To take account of these challenges, the board of trustees have worked with an external charitable organisation, Pilotlight, to carry out a thorough review of our aims, objectives and the appropriateness of our various initiatives. This has resulted in both proposed amendments to the charity's Articles of Association which are designed both to allow us the flexibility to respond to changing demands and to use language which resonates more effectively with our clients and funders.

The funding we have received from the local NHS commissioners has remained broadly the same as for last year £225,158 (2019-20) compared with £221,886 (2018-19). We are grateful for their continued support. A review of the detailed accounts will show that the sources of these funds have changed in line with the reorganisation of the NHS in Greater Manchester. We also received continuing funding administered by Action Together for Tameside which has enabled the provision of services there for a third year. We have also obtained funding from Awards for All which has enabled the establishment of a pilot counselling service. This development also shows the benefits of the Staff Development Bursary scheme introduced a couple of years ago.

As noted last year, the charity is currently operating with a small but approved deficit as we continue to develop our services in these areas and support the staff in increasing their capability to offer appropriate services. Cash flow during the year was affected by changes in invoicing processes and timing for our major funders and this together with some minor revisions to accounting processes mean that the quoted figures are not necessarily directly comparable to earlier years.

As mentioned in last year's report, we are also reviewing our governance procedures and will be putting our approach to funding operations and maintaining an appropriate reserve fund on an operational rather than cash basis. We will also be examining appropriate extensions of our services on both a geographical and provision basis to ensure that we are putting the available funds to the best use.

The local Clinical Commissioning Groups (CCGs), through our contracts with them, continue provide our core funding. This demonstrates that we continue to meet their understandably high requirements and to bridge the gap between NHS services in Greater Manchester and the support patients, carers and their families need. This reflects the purpose for which we were originally set up.

Future arrangements for the continuation of these sources of funding remains unclear due to structural changes at the national and regional level. The board of trustees together with the management team is taking appropriate steps to ameliorate these concerns, most notably by the engagement of a fundraising consultant, IMPACT, to help with the diversification and increased professionalism of our funding processes.

There have also been changes at the trustee level. Elliot Walker has resigned because of family and business changes. Pippa Goodall who was able to contribute some valuable experience both from her legal background and her role as a volunteer also decided not to continue in the role. Unfortunately, our founder Tom Brown, has stood down as a trustee due to ill health. He remains our President and maintains an active interest in the work we are all doing. We have welcomed Nigel Day as a new trustee. Nigel has an extensive background in both the legal and charitable spheres and was involved in this charity in its early years. His experience and wisdom have been very helpful in the reviews we have undertaken. The board is aware of the need for greater diversity at all levels and continues to work with appropriate external agencies to reach and serve communities which need our help. We have established a working group to focus our attention in these areas. This mirrors the approach adopted to improve volunteer recruitment which has been very successful in challenging times.

On the staffing front, there have been no unplanned changes and we have been able to increase the involvement of several part-time workers to accommodate short-term workloads, holiday cover, etc.

We have continued the practice started last year of providing statistical details under the heading of "Client Outcomes". This shows various ways in which we have helped service users by "Being There". This information also demonstrates

the benefits and savings we provide for the National Health Service and helps us to make a case for continued and enhanced funding. We are exploring methods to illustrate and identify the value of the indirect benefits our efforts deliver to carers, family and society at large.

The end of the business year coincided with the emergence of the Covid-19 Pandemic crisis. The staff were well prepared for this and took a highly precautionary approach to ensure that clients, volunteers and staff were safe. Face to face services were suspended at the end of the year. This suspension remains in place until we are advised by funders that it is appropriate to resume normal services and we have assured ourselves that it is safe to do so.

Jim Yates

Chair

CALLplus Management Committee

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REFERENCE AND ADMINISTRATIVE INFORMATION

Company registration number is 2709543.

The Charity is registered with the Charity Commissioners. Its registration number is 1016053. The working name of the Charity is BEING THERE formerly CALL PLUS.

The registered office of the Charity is 2-4 Primrose Avenue, Urmston, Manchester, M41 0TY. The Company Secretary is Ms K Mercer.

MANAGEMENT COMMITTEE

The Directors of the Company who are also Trustees of the Charity and who held office during the year ended 31st March 2020 are as follows:

Mr N S Day (appointed 27th February 2020)
Dr Minaxi Desai
Mr P Eagle
Mrs P Goodall (resigned 7th December 2019)
Mr A Hanfi
Mr V Hassan (appointed 2nd July 2020)
Mrs H Henry
Mr E Hurst
Mr E Walker (resigned 23rd January 2020)
Mr J A Yates

SENIOR MANAGEMENT TEAM

Ms K Mercer – General Manager
Mrs Rosalyn Cooper - Finance Manager

INDEPENDENT EXAMINER

The Charity's independent examiner is Mr James Wheelan FCCA of James Wheelan Accountancy, 44 Denby Lane, Stockport, SK4 2RA.

BANKERS

The Charity's bankers are currently CAF Bank Ltd at 25 Kings Hill Avenue, Kings Hill, West Malling, Kent ME19 4JQ

SOLICITORS

The Charity's solicitors are Chafes Hague Lambert at 2-4 Primrose Avenue, Urmston, Manchester M41 0TY.

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DIRECTORS' AND TRUSTEES' REPORT
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(CONTINUED)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The Charity is constituted as a company limited by guarantee and is therefore governed by a memorandum and articles of association.

Recruitment and Appointment of Directors and Trustees

The directors of the Charity are also trustees of the Charity and under the Charity's articles are known as members of the Management Committee. They are appointed in accordance with company law and the Charity's articles of association.

The articles require one third of the directors to retire each year. A retiring director is eligible for re-election. Additional directors may be co-opted during the year but must stand for election at the Annual General Meeting. James Yates and Edward Hurst offer themselves for re-election.

Nigel Day and Victor Hassan who were co-opted during the year offer themselves for election.

Trustee Induction and Training

Trustees normally attend a Management Committee meeting prior to joining the Charity to meet their fellow trustees and are inducted by a longstanding trustee. They are briefed on their legal obligations under charity and company law and the content of the Memorandum and Articles of Association. Visits to the Charity's branches to meet staff and volunteers are encouraged. Any new Trustee will undergo a formal training programme.

Risk Management

The trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity, and are satisfied that systems are in place to mitigate our exposure to the major risks. The major income source is from a number of different Greater Manchester Clinical Commissioning Groups.

Organisational Structure

The Charity is governed by its Management Committee. The Management Committee is responsible for formulating the strategy and policies for the Charity including the approval of budgets and the exercising of financial controls through regular financial reporting.

The Charity is run on a day-to-day basis by the Senior Management Team.

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DIRECTORS' AND TRUSTEES' REPORT
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(CONTINUED)

OBJECTIVES AND ACTIVITIES

The Charity is established to promote the relief of any person suffering from cancer in any form or any life limiting or other terminal illness by: -

- (1) Offering a counselling and home support service to cancer sufferers or sufferers from another life limiting illness and their dependants, relatives and friends;
- (2) Providing facilities for the exchange of experience, views and information among cancer sufferers or sufferers from another terminal illness, their relatives and friends and other interested persons.

In deciding what activities the charity should undertake the trustees have paid due regard to the Charity Commission's guidance on public benefit.

The Charity operates from branches in Beswick (North/Central Manchester), Trafford, Salford Wythenshawe (South/Central Manchester) and Ashton-under-Lyne (Tameside) and through the telephone Listening Line on 0845 123 23 29.

The aim of the Charity is to achieve a high level of professionalism. Funding continues to be sought to support the central infrastructure to accelerate that process.

ACHIEVEMENTS AND PERFORMANCE

2019/20

We continued to record and collect data for our statistics, making some changes in light of new GDPR legislation. In accordance with contractual arrangements we now collect data on the 9 protected characteristics under the Equalities Act which allows us to monitor who we need to try harder to reach. Our statistics on all groups relevant to our service continue to improve.

The Charity relies upon its volunteers to provide its support. 118 active volunteers gave their support during the year.

Our clients continue to match the national demographic for those with life limiting illnesses - 69% of clients are aged 70 and above. Clients with cancer, heart and respiratory disease, strokes and diabetes continue to receive the bulk of support. Almost two thirds of clients were female and one third male. 38% identify as disabled as well as having a life limiting illness.

Referrals continue to come from a range of partners including social prescribing teams, the NHS, social services and self-referrals.

The health and social welfare sector in which the Charity operates remains a challenging one with continuing commissioning changes in Greater Manchester. At the end of the financial year we also had the additional and continuing challenges brought about by Covid-19

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Assistance from the Charity's comprehensive range of services included:

- one to one emotional support, either in person or on the telephone
- person centred counselling
- relief sitting for carers
- social support (individual or group)
- transport for medical appointments
- working directly with our partners health social care and voluntary sectors
- providing bereavement support
- provision of non-medical information or "signposting" to other organisations

The Charity's dedicated telephone Listening Line is open Monday to Friday during office hours. The Charity website and social media are continuing to develop with new video interviews of clients and volunteers.

The Charity continues to provide first class support for all our staff and volunteers, key people in service delivery. Support activity included new volunteer training, development training and volunteer support meetings, in addition to ongoing one to one support for our clients which is particularly valued as a result of Covid-19

Some particular achievements since April 6th 2019 were

- We received grant funding from Tameside Wellbeing Community Fund, Ambition for Ageing, The Manchester Health and Wellbeing Fund and continue to seek public donations.
- Our newest branch in Tameside is now established. We have received several referrals from the social prescribing team at Action Together in Tameside, social services and other sector partners. We continue to seek core funding.
- We increased take up of our service by people from black and minority ethnic communities from 6% to 17% and continue to build on new relationships.

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FINANCIAL REVIEW

The attached financial statements show the current state of the finances, which the Management Committee considers to be acceptable. Total incoming resources were £291,822 (2019 - £278,136) and the net expenditure for the year was £8,774 (2019-£6,160). Unrestricted funds amounted to £147,538 (2019 - £156,312) of which fixed assets represented £557.

Principal Funding Sources

The Charity continued to work closely with the Greater Manchester Combined Authority, Central, North & South Manchester, Salford and Trafford CCGs and acquired the bulk of its funding through a one year contract made with these bodies. Remaining funds stemmed from donations and fund raising.

Investment Policy

The Charity has a policy of re-investing surplus funds in the Charity in order to support service developments and improvement in line with user feedback and identified gaps in the overall provision of support services for cancer and life limiting conditions. Available funds are held at CAF Bank or in term Bonds and short term deposits.

Reserves Policy

In light of the main risks to the Charity the Management Committee has decided that the Charity should keep unrestricted funds equivalent to three months of normal operation, subject to a minimum of £60,000 This is to be reviewed on an annual basis.

PLANS FOR THE FUTURE

Our aims for 2020/2021

- Increasing diversity of funding sources to ensure sustainability
- Seek to establish effective working partnerships with like-minded parties in pursuit of the equality objectives
- Continue and negotiate new contracts with Greater Manchester NHS commissioners
- Explore new areas of service development.

The Charity continues to deliver the objectives listed in its memorandum of association.

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DIRECTORS' AND TRUSTEES' REPORT
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STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Call Plus for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the Management Committee

J Yates

Director and Trustee

Date:

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

CALL PLUS

CHARITY REGISTERED NO. 1016053

COMPANY NO. 2709543

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2020 which are set out on pages 10 to 17.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination, I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiners' statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am member of the Association of Chartered Certified Accountants (ACCA), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination; or
- (4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

James Wheelan FCCA
James Wheelan Accountancy Limited
Chartered Certified Accountants
44 Denby Lane
Stockport
SK4 2RA

Date:

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STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31ST MARCH 2020

	Notes	Restricted Funds £	Unrestricted Funds £	Total 2020 £	Total 2019 £
Income and endowments from					
Donations and legacies	2	-	65,941	65,941	55,445
Charitable activities	3	-	225,158	225,158	221,866
Investments	4	-	723	723	825
Total		-	291,822	291,822	278,136
Expenditure on					
Fund Raising	5	-	-	-	-
Charitable activities	6	-	300,596	300,596	284,296
Total		-	300,596	300,596	284,296
Net (expenditure)/income for the year		-	(8,774)	(8,774)	(6,160)
Funds brought forward at 1 April 2019		-	156,312	156,312	162,472
Funds carried forward at 31 March 2020		-	147,538	147,538	156,312

All amounts relate to continuing operations

The Company has no recognised gains or losses other than as disclosed in the Statement of Financial Activities.

The notes on pages 11 to 16 form part of these accounts.

CALL PLUS
CHARITY REGISTERED NO. 1016053
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BALANCE SHEET AS AT 31ST MARCH 2020

	Notes	<u>2020</u>		<u>2019</u>	
		£	£	£	£
FIXED ASSETS					
Tangible Assets	9		557		194
CURRENT ASSET					
Debtors	10	9,223		7,025	
Investments	11	94,800		114,120	
Cash at Bank and in hand	12	55,050		41,181	
		-----		-----	
			159,073		162,326
			-----		-----
LIABILITIES					
Creditors: Amounts falling due within one year	13		12,092		6,208
			-----		-----
NET CURRENT ASSETS			146,981		156,118
			-----		-----
TOTAL ASSETS LESS CURRENT LIABILITIES			147,538		156,312
			=====		=====
THE FUNDS OF THE CHARITY					
Restricted Funds	14		-		-
Unrestricted Funds	14		147,538		156,312
			-----		-----
			147,538		156,312
			=====		=====

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

Approved by the Management Committee and signed on its behalf on xx October 2020

.....J Yates Director and Trustee

.....P Eagle Director and Trustee

The notes on pages 12 to 17 form part of these accounts

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 20120

1. ACCOUNTING POLICIES

Basis of accounting

These financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these financial statements. These financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014; with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102); with the Charities Act 2011 and with the Companies Act 2006.

The charity meets the definition of a public benefit entity as defined by FRS 102.

Fund accounting

Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income

Income is included in the Statement of Financial Affairs (SOFA) when the charity is legally entitled to the income, it is more than likely that the trustees will receive the funds and the amount can be measured with reasonable reliability.

Gift aid is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor has specified otherwise.

Grants and donations are only included in the SoFA when the general income recognition criteria are met.

Legacies are included in the SOFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met.

Income from interest, royalties and dividends is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. The irrecoverable element of VAT is included with the item of expense to which it relates. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources.

Fundraising costs are those incurred raising income for the charity through events.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

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1. ACCOUNTING POLICIES (cont)

The charity made no redundancy payments during the reporting period.

No material item of deferred income has been included in the accounts.

The charity has creditors which are measured at settlement amounts less any trade discounts

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

The charity accounts for basic financial instruments on initial recognition as per paragraph 10.7 FRS102 SORP. Subsequent measurement is as per paragraphs 11.17 to 11.19, FRS102 SORP.

Valuation, Capitalisation and depreciation of Tangible Fixed Assets

The charity capitalises relevant items that exceed £500 in cost. Tangible Fixed Assets are capitalised at cost and are depreciated over their estimated useful economic lives as follows:

Office Furniture & Equipment	25% reducing balance
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Debtors

Debtors are measured initially at the settlement amount due. Subsequently, they are measured at the cash or other consideration expected to be received.

Investments

Investments are short term deposits held in UK banks, they are valued at initially at cost and subsequently at fair value (their market value) at the year end.

Cash at Bank and in hand

This relates to current accounts held with UK banks and petty cash.

Taxation

The organisation is exempt from income tax by reason of its charitable status.

Pension

The Charity contributes to a defined contribution scheme.

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	Restricted £	Unrestricted £	<u>2020</u> £	<u>2019</u> £
2. DONATIONS AND LEGACIES				
Donations and gifts	-	20,601	20,601	25,445
Gift Aid	-	3,733	3,733	1,000
General grants provided by government/other charities-	-	41,467	41,467	29,000
Other	-	140	140	-
	-----	-----	-----	-----
	-	65,941	65,941	35,445
	=====	=====	=====	=====
3. CHARITABLE ACTIVITIES				
<i>Contracts for services:</i>			<u>2020</u>	<u>2019</u>
			£	£
NHS Salford CCG			56,383	56,282
NHS Trafford CCG			54,721	54,135
NHS North Manchester			57,027	55,724
NHS South Manchester			57,027	55,725
			-----	-----
			225,158	221,866
			=====	=====
4. INCOME FROM INVESTMENTS				
			<u>2020</u>	<u>2019</u>
			£	£
Interest income			723	825
			-----	-----
			723	825
			=====	=====
5. FUND RAISING				
			<u>2020</u>	<u>2019</u>
			£	£
Costs of goods sold and other costs			-	-
			-----	-----
			-	-
			=====	=====
6. CHARITABLE ACTIVITIES				
	Restricted	Unrestricted	<u>2020</u>	<u>2019</u>
	£	£	£	£
Counselling, support and information:				
Staff Costs: Counselling, support and information	-	200,419	200,419	187,972
Admin support	-	16,074	16,074	17,075
Travelling & Volunteer Expenses	-	32,278	32,278	35,815
Telephone	-	4,153	4,153	4,359
Drop in Costs, Refreshments and Trips	-	10,334	10,334	9,373
Depreciation	-	187	187	65
Publicity and website	-	2,236	2,236	2,796
Professional Fees and independent examination	-	8,911	8,911	5,358
Others	-	26,004	26,004	1,483
	-----	-----	-----	-----
	-	300,596	300,596	284,296
	=====	=====	=====	=====

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7. Fees for examination of the accounts

	<u>2020</u>	<u>2019</u>
	£	£
Independent examiner's fees	1,000	1,100
	-----	-----
	<u>1,000</u>	<u>1,000</u>

8. Staff costs:

	<u>2020</u>	<u>2019</u>
	£	£
Wages & Salaries	195,018	183,717
Social Security Costs	13,050	12,513
Pension Costs	8,425	8,817
	-----	-----
	<u>216,493</u>	<u>205,047</u>

No employees earned £60,000 per annum or more.

The total employment benefits including employer pension contributions of the key management personnel were £32,148.

The average number of employees analysed by function was

Services	10	8
	==	==

Defined contribution pension scheme

The amount recognised in the SOFA as an expense was £8,425 (2019: £8,817), the costs are allocated to restricted funds only when those costs are permitted to be under the terms of the restriction. Costs are allocated on the basis of time spent working on restricted projects.

TRUSTEES' REMUNERATION AND EXPENSES

The Trustees received no remuneration or expenses during the year (2019 – nil).

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9. TANGIBLE ASSETS	<u>Office Furniture & Equipment</u> £	
<u>COST</u>		
At 1st April 2019	6,704	
Additions in Year	550	

At 31st March 2020	7,254	
	=====	
<u>DEPRECIATION</u>		
At 1st April 2019	6,510	
Charge for the year	187	

At 31st March 2020	6,697	
	=====	
<u>NET BOOK VALUE</u>		
At 31st March 2020	557	
	=====	
At 31st March 2019	194	
	=====	
10. DEBTORS	<u>2020</u>	<u>2019</u>
	£	£
Other Debtors	3,068	6,716
Prepayments and accrued income	6,155	309
	-----	-----
	9,223	7,025
	=====	=====
11. FIXED ASSET INVESTMENTS	<u>Cash & Cash equivalents</u> £	
Carrying (fair) value at 1 April 2019	114,120	
Additions to investments during period	680	
Disposals at carrying value	(20,000)	

Carrying (fair) value at 31 March 20120	94,800	
	=====	
All fixed asset investments are held at fair value.		
12. CASH AT BANK AND IN HAND	<u>2020</u>	<u>2019</u>
	£	£
Short term deposits	37,722	39,934
Cash at bank and in hand	17,328	1,247
	-----	-----
	55,050	41,181
	=====	=====

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2020
(CONTINUED)

13.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	<u>2020</u>	<u>2019</u>
		£	£
	Social Security & Other Taxes	4,315	4,257
	Accruals and deferred income	6,560	1,000
	Other Creditors	1,217	851
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		<u>12,092</u>	<u>6,208</u>

14. ANALYSIS OF FUNDS

	Balance at <u>01/04/19</u> £	<u>Income</u> £	<u>Expenditure</u> £	<u>Transfer</u> £	Balance at <u>31/03/20</u> £
Unrestricted funds	156,312	291,822	(300,596)	-	147,538
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	<u>156,312</u>	<u>291,822</u>	<u>(300,596)</u>	<u>-</u>	<u>147,538</u>

ANALYSIS OF FUNDS – PRIOR YEAR

	Balance at <u>01/04/18</u> £	<u>Income</u> £	<u>Expenditure</u> £	<u>Transfer</u> £	Balance at <u>31/03/19</u> £
Unrestricted funds	162,472	278,136	(284,296)	-	156,312
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	<u>162,472</u>	<u>278,136</u>	<u>(284,296)</u>	<u>-</u>	<u>156,312</u>

15. SHARE CAPITAL

The Company is limited by guarantee and does not have a share capital. The liability of each person is limited to £1.