CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2023

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2023

CHAIR'S FOREWORD

The 2022 -23 Business year was characterised by a gradual return to working in "pre-pandemic" mode. However, many clients remained vulnerable, requiring the maintenance of some remote services. In addition, the after effects of the Covid 19 pandemic appear to have had an impact on the demand for counselling services which has been the most rapid area of growth for the charity.

Volunteer numbers have grown from 125 to 157 between 2021-22 and 2022-2023 and counselling sessions from 112 to 518. Client sessions remained fairly constant 6237 (540 clients) compared with 6310 (462 clients). Support statistics show a steady growth back towards pre-pandemic activity. We expect the demand for our services to continue and most probably grow as the impact of health and cost of living effects become apparent.

The Board of Trustees maintained its desire to diversify funding sources and net income rose from £335,513 (2021-2022) to £417,040 (2022-2023) on a comparable basis. The board had sanctioned an effective deficit of £11,000 to take account of the contribution the Charity was obliged to make as a condition of the funding for Tameside via the Big Lottery Fund.

As reported previously, the longer-term situation on NHS contracts and the associated processes remains unclear. This remains the largest proportion of the charity's funding and rose in line with the general trend from £232,036 to £239,333, excluding Counselling Service income which rose to £9,643 in the first full year of operation. There has been some recent indication that progress on revised integrated commissioning in the NHS. It is worth noting that Tameside remains the only branch which is not supported by NHS funding. This remains an area of concern for the board.

Activities in Tameside remain funded by the Big Lottery, Action Together (Tameside) and related sources. This contribution amounted to some £96,324 which effectively funds the operations in Tameside and a proportion of the counselling service. Most of these funds are restricted and can only be used for this purpose. The Big Lottery funding is in place for the next two business years. A key objective is to increase the proportion of funding coming from more diverse sources.

Donations, gifts and related income showed continued growth, from £103,142 to £165,039 following the return to more normal operations and the opening up of society. The charity was very grateful to receive a generous legacy contribution of £56,171 (reported in the accounts) from the estate of a former Salford client, Norma Reed.

Staffing costs have increased from £264,897 to £291,301 representing a 10% growth which reflects both a general increase in salary levels and the employment of two additional staff members. The Board continued its approach of aligning salary level increases with the published "Living Wage" for Manchester. We have recruited some administrative and support staff to allow branch managers and senior management to focus more of their effort on longer-term issues. We also had one member of staff on maternity leave which required some temporary cover staffing. The continued growth of the Counselling service and steps taken to increase the diversity of the workforce and increase engagement with minority communities in our active areas have also contributed to this increase in spending.

The achievement of Investor's in People status represents a major development in how we manage our people and puts individual and team development on a more formal basis. This framework will guide our recruitment, promotion and staff development in future years.

The funds available to the charity, excluding the legacy mentioned above, remain healthy at £220,961 compared with £222,284 at the end of the 2021 - 2022 year. The deficit was, therefore, lower than that sanctioned by the board. The reserves policy remains under active review by the Board which is striving to strike a balance between sustainability of operations and actions to improve, extend and diversify the services offered. Active steps are in place to extend operations to new areas of Greater Manchester and to reach out to under- represented communities.

The continued success of the Counselling Service is likely to require greater funding as an increasing number of clients require and benefit from actions to improve their mental health and well-being as we emerge from the pandemic. The service has helped Being There to build relationships in areas of Greater Manchester which were previously unserved with particular in roads being made in Bolton in association with 1 Point.

As Chair, I am grateful for the expertise, help and support of my fellow Trustees. I regret to advise that Dr Mina Desai, has retired from her clinical roles and resigned as a trustee and volunteer. Mina has provided clinical and practical expertise in both roles and has been a fantastic supporter of the charity and its work for many years.

The board remains dedicated to increasing its diversity and skills base. We are taking active steps to achieve this. We would however be delighted to hear from those who wish to volunteer or who are able to recommend suitable candidates.

Overall, the charity remains sufficiently well-funded to continue and grow its services for the coming years. As reported previously, the major concern is the lack of certainty of the basis and extent of support from our major funders in NHS which faces major changes in its operational models in the light of the national economic situation. The Board of Trustees remain reasonably confident that the healthy reserves level will allow short term flexibility to develop modified funding approaches should this become necessary.

Jim Yates

Chair

CALLplus Board of Trustees

REFERENCE AND ADMINISTRATIVE INFORMATION

Company registration number is 2709543.

The Charity is registered with the Charity Commissioners. Its registration number is 1016053. The working name of the Charity is BEING THERE formerly CALL PLUS.

The registered office of the Charity is 2-4 Primrose Avenue, Urmston, Manchester, M41 0TY. The Company Secretary is Ms K Mercer.

BOARD OF TRUSTEES

The Directors of the Company who are also Trustees of the Charity and who held office during the year ended 31st March 2023 are as follows:

Mr NGS Day
Dr Minaxi Desai (Resigned 29th November 2022)
Mr P Eagle
Mr A Hanfi
Mr V Hassan
Mrs H Henry
Mr A H Miah
Mr J A Yates

SENIOR MANAGEMENT TEAM

Ms K Mercer – Chief Executive
Mrs Rosalyn Cooper - Finance Manager

INDEPENDENT EXAMINER

The Charity's independent examiner is Mr James Wheelan FCCA of James Wheelan Accountancy Limited, Chartered Certified Accountants, Minshull House, 67 Wellington Road North, SK4 2LP

BANKERS

The Charity's bankers are currently CAF Bank Ltd at 25 Kings Hill Avenue, Kings Hill, West Malling, Kent ME19 4JQ

SOLICITORS

The Charity's solicitors are Chafes Hague Lambert at 2-4 Primrose Avenue, Urmston, Manchester M41 0TY.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The Charity is constituted as a company limited by guarantee and is therefore governed by a memorandum and articles of association.

Recruitment and Appointment of Directors and Trustees

The directors of the Charity are also trustees of the Charity and under the Charity's articles are known as members of the Board of Trustees. They are appointed in accordance with company law and the Charity's articles of association.

The articles require one third of the directors to retire each year. A retiring director is eligible for re-election. Additional directors may be co-opted during the year but must stand for election at the Annual General Meeting.

Trustee Induction and Training

Trustees normally attend a Board of Trustees meeting prior to joining the Charity to meet their fellow trustees and are inducted by a long-standing trustee. They are briefed on their legal obligations under charity and company law and the content of the Memorandum and Articles of Association. Visits to the Charity's branches to meet staff and volunteers are encouraged. Any new Trustee will undergo a formal training programme.

Risk Management

The trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity, and are satisfied that systems are in place to mitigate our exposure to the major risks. The major income source is from a number of different Greater Manchester Clinical Commissioning Groups.

Organisational Structure

The Charity is governed by its Board of Trustees. The Board of Trustees is responsible for formulating the strategy and policies for the Charity including the approval of budgets and the exercising of financial controls through regular financial reporting.

The Charity is run on a day-to-day basis by the Senior Management Team.

OBJECTIVES AND ACTIVITIES

The Charity is established to promote the relief of any person suffering from cancer in any form or any life limiting or other terminal illness by: -

(1) Offering a counselling and home support service to cancer sufferers or sufferers from another life limiting illness and their dependants, relatives and friends;

(2) Providing facilities for the exchange of experience, views and information among cancer sufferers or sufferers from another terminal illness, their relatives and friends and other interested persons.

In deciding what activities the charity should undertake the trustees have paid due regard to the Charity Commission's guidance on public benefit.

The Charity operates from branches in Beswick (North/South/Central Manchester), Trafford, Salford and Ashton-under-Lyne (Tameside) and through the telephone Listening Line on 0345 123 23 29.

The aim of the Charity is to achieve a high level of professionalism. Funding continues to be sought to support the central infrastructure to accelerate that process.

ACHIEVEMENTS AND PERFORMANCE

2022/23

We continued to record and collect data for our statistics, making some changes in light of new GDPR legislation. In accordance with contractual arrangements we now collect data on the 9 protected characteristics under the Equalities Act which allows us to monitor who we need to try harder to reach. Our statistics on all groups relevant to our service continue to improve.

The Charity relies upon its volunteers to provide its support. 156 active volunteers gave their support during the year.

Our clients continue to match the national demographic for those with life limiting illnesses - 69% of clients are aged 70 and above. Clients with cancer, heart and respiratory disease, strokes and diabetes continue to receive the bulk of support. 65% clients were female and 38% male. 42% identify as disabled, as well as having a life limiting illness. An increasing number of client and volunteers are from black African, Black Caribbean, Asian and other minority ethnic groups: 20% of clients and 20% of volunteers. This reflects improvements in recruitment and awareness raising.

Referrals continue to come from a range of partners including sector partners, social prescribing teams, the NHS, social services and self-referrals.

The health and social welfare sector in which the Charity operates remains a challenging one with continuing commissioning changes in Greater Manchester. At the end of the financial year we also had the additional and continuing challenges brought about by the after effects of the Covid-19 pandemic.

Assistance from the Charity's comprehensive range of services included:

- one to one emotional support, either in person or on the telephone
- person centred counselling
- respite sitting for carers
- social support (individual or group)
- transport for medical appointments
- working directly with our partners health and social care and voluntary sectors
- providing bereavement support
- provision of non-medical information or "signposting" to other organisations

The Charity's dedicated telephone Listening Line is open Monday to Friday during office hours. The Charity website and social media are continuing to develop.

The Charity continues to provide timely support for all our staff and volunteers, key people in service delivery. Support activity included new volunteer training, development training and volunteer support meetings, in addition to ongoing one to one support for our clients, which is particularly valued following Covid-19.

Some particular achievements since April 1st 2022 were

- We received grant funding from The Big Lottery, Tameside Council Winter Pressures Fund and continue to seek legacies and public donations.
- Our Counselling Service is now established. We have received referrals from the social prescribing teams, social services and other sector partners. We continue to seek core funding.
- We increased take up of our service by people from black and minority ethnic communities from 6% to 17% and continue to build on new relationships.

FINANCIAL REVIEW

The attached financial statements show the current state of the finances, which the Board of Trustees considers to be acceptable. Total incoming resources were £417,040 (2022 - £335,513) and the net income for the year was £54,249 (2022 £14,979). Unrestricted funds amounted to £274,141 (2022 - £222,284) of which fixed assets represented £2,469. Restricted funds amounted to £2,392 (2022 - £2,392).

Principal Funding Sources

The Charity continued to work closely with, Greater Manchester Commissioning Board and acquired the bulk of its funding through contracts. Remaining funds stemmed from grants, donations and fundraising.

Investment Policy

The Charity has a policy of re–investing surplus funds in the Charity in order to support service developments and improvement in line with user feedback and identified gaps in the overall provision of support services for cancer and life limiting conditions. Available funds are held at CAF Bank or in term Bonds and short term deposits.

Reserves Policy

In light of the main risks to the Charity the Board of Trustees has decided that the Charity should keep unrestricted funds equivalent to three months of normal operation, subject to a minimum of £120,000 This is to be reviewed on an annual basis.

PLANS FOR THE FUTURE

Our aims for 2023/24

- Increasing diversity of funding sources to ensure sustainability
- Seek to establish effective working partnerships with like-minded parties in pursuit of the equality objectives
- Increase number of clients and volunteers from diverse groups living in Greater Manchester
- Continue and negotiate new contracts with Greater Manchester NHS commissioners
- Explore new areas of service development.

The Charity continues to deliver the objectives listed in its memorandum of association.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Call Plus for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the Board of Trustees

_____

J Yates Director and Trustee

Date:

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

CALL PLUS

CHARITY REGISTERED NO. 1016053

COMPANY NO. 2709543

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2023 which are set out on pages 10 to 18.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination, I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiners' statement
Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am member of the Association of Chartered Certified Accountants (ACCA), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

(1) accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
(2) the accounts do not accord with those records; or
(3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination; or
(4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

James Wheelan FCCA
James Wheelan Accountancy Limited
Chartered Certified Accountants
Minshull House
67 Wellington Road North
Stockport
SK4 2LP

Date:

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31ST MARCH 2023

	Notes	Restricted Funds £	Unrestricted Funds £	Total 2023 £	Total 2022 £
Income and endowments from					
Donations and legacies	2	95,724	69,315	165,039	103,142
Charitable activities	3	-	251,100	251,100	232,036
Investments	4	-	901	901	335
Total		95,724	321,316	417,040	335,513
Expenditure on					
Fund Raising	5	-	-	-	2,040
Charitable activities	6	95,724	267,067	362,791	318,494
Total		95,724	267,067	362,791	320,534
Net income/(expenditure) for the year		-	54,249	54,249	14,979
Funds brought forward at 1 April 2022		2,392	219,892	222,284	207,305
Funds carried forward at 31 March 2023		2,392	274,141	276,533	222,284

All amounts relate to continuing operations

The Company has no recognised gains or losses other than as disclosed in the Statement of Financial Activities.

The notes on pages 11 to 16 form part of these accounts.

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
BALANCE SHEET AS AT 31ST MARCH 2023

	Notes	2023 £	2023 £	2022 £	2022 £
FIXED ASSETS					
Tangible Assets	9		2,469		3,293
CURRENT ASSET					
Debtors	10	2,851		3,264	
Investments	11	126,184		125,707	
Cash at Bank and in hand	12	176,689		121,485	
		305,724		250,456	
LIABILITIES					
Creditors: Amounts falling due within one year	13	31,660		31,465	
NET CURRENT ASSETS			274,064		218,991
TOTAL ASSETS LESS CURRENT LIABILITIES			276,533		222,284
THE FUNDS OF THE CHARITY					
Restricted Funds	14		2,392		2,392
Unrestricted Funds	14		274,141		219,892
			276,533		222,284

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

Approved by the Board of Trustees and signed on its behalf on

.....J Yates Director and Trustee

.....P Eagle Director and Trustee

The notes on pages 12 to 17 form part of these accounts

1. ACCOUNTING POLICIES

Basis of accounting
These financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these financial statements. These financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014; with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102); with the Charities Act 2011 and with the Companies Act 2006.

The charity meets the definition of a public benefit entity as defined by FRS 102.

Fund accounting
Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income
Income is included in the Statement of Financial Affairs (SOFA) when the charity is legally entitled to the income, it is more than likely that the trustees will receive the funds and the amount can be measured with reasonable reliability.

Gift aid is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor has specified otherwise.

Grants and donations are only included in the SoFA when the general income recognition criteria are met.

Legacies are included in the SOFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met.

Income from interest, royalties and dividends is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Expenditure
Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. The irrecoverable element of VAT is included with the item of expense to which it relates. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources.

Fundraising costs are those incurred raising income for the charity through events.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

1. ACCOUNTING POLICIES (cont)

The charity made no redundancy payments during the reporting period.

No material item of deferred income has been included in the accounts.

The charity has creditors which are measured at settlement amounts less any trade discounts

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

The charity accounts for basic financial instruments on initial recognition as per paragraph 10.7 FRS102 SORP. Subsequent measurement is as per paragraphs 11.17 to 11.19, FRS102 SORP.

Valuation, Capitalisation and depreciation of Tangible Fixed Assets

The charity capitalises relevant items that exceed £500 in cost. Tangible Fixed Assets are capitalised at cost and are depreciated over their estimated useful economic lives as follows:

Office Furniture & Equipment	25% reducing balance

Debtors

Debtors are measured initially at the settlement amount due. Subsequently, they are measured at the cash or other consideration expected to be received.

Investments

Investments are short term deposits held in UK banks, they are valued at initially at cost and subsequently at fair value (their market value) at the year end.

Cash at Bank and in hand

This relates to current accounts held with UK banks and petty cash.

Taxation

The organisation is exempt from income tax by reason of its charitable status.

Pension

The Charity contributes to a defined contribution scheme.

	Restricted £	Unrestricted £	2023 £	2022 £
2. DONATIONS AND LEGACIES				
Donations and gifts	-	65,677	65,677	14,215
Gift Aid	-	3,638	3,638	3,125
General grants provided by government/other charities	95,724	-	95,724	85,082
	95,724	69,315	165,039	103,142

3. CHARITABLE ACTIVITIES

Contracts for services:	2023 £	2022 £
NHS Salford CCG	58,972	56,995
NHS Trafford CCG	57,415	56,997
NHS North Manchester	61,473	59,022
NHS South Manchester	61,473	59,022
	239,333	232,036
Counselling and Other Services	9,643	-
Fundraising Activities	2,124	-
	251,100	232,036

4. INCOME FROM INVESTMENTS

	2023 £	2022 £
Interest income	901	335

5. FUND RAISING

	Restricted £	Unrestricted £	2023 £	2022 £
Costs of goods sold and other costs	-	-	-	2,040

6. CHARITABLE ACTIVITIES

	Restricted £	Unrestricted £	2023 £	2022 £
Counselling, support and information:				
Staff Costs: Counselling, support and information	68,470	207,165	275,635	246,990
Admin support	-	15,666	15,666	17,907
Travelling & Volunteer Expenses	3,567	12,431	15,998	6,929
Telephone	1,018	2,584	3,602	3,872
Drop in Costs, Care Packs, Refreshments and Trips	1,094	5,371	6,465	2,914
Depreciation	-	824	824	1,097
Publicity and website	369	738	1,107	512
Professional Fees and independent examination	8,668	6,231	14,899	9,881
Others	12,538	16,057	28,595	28,392
	95,724	267,067	362,791	318,494

7. Fees for examination of the accounts

	2023 £	2022 £
Independent examiner's fees	630	550

8. Staff costs:

	2023 £	2022 £
Wages & Salaries	261,889	238,834
Social Security Costs	17,708	15,884
Pension Costs	11,704	10,179
	291,301	264,897

No employees earned £60,000 per annum or more.

The total employment benefits including employer pension contributions of the key management personnel were £31,332

The average number of employees analysed by function was

Services	14	12

Defined contribution pension scheme

The amount recognised in the SOFA as an expense was £11,704 (2022: £10,179), the costs are allocated to restricted funds only when those costs are permitted to be under the terms of the restriction. Costs are allocated on the basis of time spent working on restricted projects.

TRUSTEES' REMUNERATION AND EXPENSES

The Trustees received no remuneration or expenses during the year (2022 – nil).

9. TANGIBLE ASSETS

	Office Furniture & Equipment £
COST	
At 1st April 2022 and 31st March 2023	11,595
DEPRECIATION	
At 1st April 2022	8,302
Charge for the year	824
At 31st March 2023	9,106
NET BOOK VALUE	
At 31st March 2023	2,489
At 31st March 2022	3,293

10. DEBTORS

	2023 £	2022 £
Other Debtors	1,356	1,126
Prepayments and accrued income	1,495	2,138
	2,851	3,264

11. FIXED ASSET INVESTMENTS

	Cash & Cash equivalents £
Carrying (fair) value at 1 April 2022	125,707
Additions to investments during period	477
Disposals at carrying value	-
Carrying (fair) value at 31 March 2023	126,184

All fixed asset investments are held at fair value.

12. CASH AT BANK AND IN HAND

	2023 £	2022 £
Short term deposits	58,282	50,031
Cash at bank and in hand	118,407	71,454
	176,689	121,485

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Social Security & Other Taxes	4,568	5,499
Accruals and deferred income	25,350	24,324
Other Creditors	1,742	1,642
	31,660	31,465

14. ANALYSIS OF FUNDS

Restricted funds	Balance at 01/04/22 £	Income £	Expenditure £	Transfer £	Balance at 31/03/23 £
Restricted Funds – Big Lottery*	284	92,974	(92,974)	-	284
Restricted Funds Tameside Cold Weather**	-	2,750	(2,750)	-	-
Restricted Funds – Tameside PPE	2,090	-	-	-	2,090
Restricted Funds – Action Together	18	-	-	-	18
	2,392	95,724	(95,724)	-	2,392
Unrestricted funds					
Unrestricted funds	219,892	321,316	(267,067)	-	274,141
Total funds	222,284	417,040	(362,791)	-	276,533

* The National Lottery Community Fund

** Tameside Cold Weather Fund

ANALYSIS OF FUNDS – PRIOR YEAR

Restricted funds	Balance at 01/04/21 £	Income £	Expenditure £	Transfer £	Balance at 31/03/22 £
Restricted Funds – Big Lottery	284	68,773	(68,773)	-	284
Restricted Funds – Tameside PPE	-	2,090	-	-	2,090
Restricted Funds – Action Together	-	495	(477)	-	18
	284	71,358	(69,250)	-	2,392
Unrestricted funds					
Unrestricted funds	207,021	264,155	(251,284)	-	219,892
Total funds	207,305	335,513	(320,534)	-	222,284

The National Lottery Community Fund – funding Tameside and counselling Service
Tameside PPE – funding to purchase PPE equipment
Action Together - funding Tameside
Tameside Cold Weather - Tameside Council Winter Pressures Fund was for warm weather items for clients (socks, vests, blankets

15. ANALYSIS OF ASSETS AND LIABILITIES BETWEEN FUNDS OF THE CHARITY

	Restricted £	Unrestricted £	2023 £
Fixed Assets	-	2,469	2,469
Current assets	2,392	303,332	305,724
Current liabilities	-	(31,660)	(31,660)
	2,392	274,141	276,533

	Restricted £	Unrestricted £	2022 £
Fixed Assets	-	3,293	3,293
Current assets	2,392	248,064	250,456
Current liabilities	-	(31,465)	(31,465)
	2,392	219,892	222,284

16. SHARE CAPITAL

The Company is limited by guarantee and does not have a share capital. The liability of each person is limited to £1.